



MOURI TECH®

Leading Transport Company Unifies HR Operations to Drive Business Success with **SAP SuccessFactors**

Industry: **Travel & Transportation**

Headquarters: **Atlanta, GA**

Employees: **19,300+**

Type: **USA**

About the Client

A major freight transportation company operating in North America, the client moves a diverse range of goods and commodities across its vast transportation network. The client serves as a crucial link in the supply chain of the eastern United States and plays a significant role in supporting economic growth and trade.

The client's commitment to safety, reliability, and customer service has positioned it as a preferred choice for businesses seeking efficient and cost-effective transportation solutions across various industries, including agriculture, energy, manufacturing, and logistics.

Business Challenges

The client's HR department was challenged by a reliance on physical paperwork. This meant a constant threat to document security, and involved issues like document storage, not to forget costs involved in printing, filing, and archiving. Time-consuming manual processes led to bottlenecks and delays, hindering productivity and efficiency. The client partnered with MOURI Tech to standardize and automate HR processes. By integrating core HR processes with digital tools, MOURI Tech aimed to empower the client's HR capabilities and enhance productivity.



Technology Stack

- SAP SuccessFactors

Solutions Activated

MOURI Tech collaborated with the client to deploy SAP SuccessFactors to automate HR processes and provide the client with real-time visibility. Some key solutions included:

- **Recruitment Management:** Streamlined the hiring process by auto screened candidate resumes and coordinated interview schedules
- **Onboarding Automation:** With automated orientation and training sessions throughout employee on boarding
- **Configured Employee Central:** Enabled employee career history, leave management and organizational reporting.
- **Performance Management:** Set up performance cycles, goal frameworks, and performance appraisal processes within the SuccessFactors platform
- **Learning Management System:** Defined training courses, curricula, and certifications. Set up blended learning programs, including e-learning modules, instructor-led sessions, and virtual classrooms

Excellence Delivered

By enabling them to achieve specific business objectives, MOURI Tech was able to deliver significant and tangible value to the client. Some of the key business benefits achieved were:

- Automated hiring resulted in a **20% faster** hiring process
- Advanced screening and assessment tools led to a **15% increase** in filtering the right candidates
- Enhanced employee retention led to **10% decrease** in annual turnover rates
- **25% rise** in internal employee promotions that brought down the cost of hiring externally
- Enhanced compliance and data security resulted in **30% dip** in data security incidents
- **40% reduction** in administrative costs, and **50% enhanced** reporting and analytics

SAP Center of Excellence at MOURI Tech

As a strategic SAP gold partner, MOURI Tech provides a comprehensive portfolio of SAP consulting, implementation, and application management services to accelerate enterprise digital journeys. RISE with SAP accentuates MOURI Tech's approach to empower enterprises with sustainable business transformation and enable them to navigate the future with digital innovation.

CMMIDEV/5 | ISO 27001:2013 Certified | ISO 9001:2015 Certified

AICPA - SOC Certified | HIPAA Compliant | PCI DSS Certified | TISAX



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